



# MUSCULOSKELETAL PARTNERS NETWORK.

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## **MSKPN Code of Conduct (*reviewed August 2023*)**

### **The Code**

#### **1. Our Principles of Conduct**

- 1.1 We will seek to achieve the highest standards and will offer our services honestly and honourably in a fair manner, and encourage our member companies and stakeholders to do the same.
- 1.2 We shall behave in a professional manner and will respect the reputation of our sector and the other organisations who we liaise with.
- 1.3 We will undertake to promote co-operation within the sector in which we work, and between members, customers and suppliers. In doing this, we will seek to identify and apply good practice.
- 1.4 We will commit to improving the performance and reputation of the sector in which we work.
- 1.5 We will endeavour to maintain and improve the quality of our work through constant review of our aims, activities and outcomes, and the cost-effectiveness of every activity. Where there is a proven and positive cost or benefit to doing so, we will aspire to seek appropriate certification or accreditation and/or to develop a recognised quality assurance scheme.
- 1.6 We will follow the rules of any public body to which we make representation and, where appropriate, seek guidance from the public body on any rules of relevance.
- 1.7 If the majority of members consider that the reputation of the group is being jeopardised by the behaviour or reputation of one of the member organisations, then its membership can be terminated.

#### **2. Our Actions**

- 2.1 We are committed to maintaining the highest degree of integrity in all our dealings with potential, current and past members as well as other stakeholders.
- 2.2 We recognise that our member companies may be in direct competition. We will strive to avoid showing any preference towards any member company over another and endeavour to maintain an independent position in our dealings with them.
- 2.3 We will ensure that all relevant competition laws are respected by our members in their dealings with us and each other, where such dealings have been facilitated by us.
- 2.4 We will never offer any financial or other inducement, including direct and indirect payments, offers of employment or substantial gifts or entertainment, to any member, prospective member or holder of public office in an attempt to influence any decision making process which may affect our organisation or our industry in any way.



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## **3. Our approach**

- 3.1 In a spirit of transparency and openness, we are clear and precise about our identity and any industry or sector that we may represent.
- 3.2 We will endeavour to represent the common interests of all members.
- 3.3 Where there is diverging opinion within the membership, we will seek to present a balanced case respecting the different interests involved. Where appropriate we will work with non-members and other associations in allied sectors on matters of joint concern.
- 3.4 We will clearly declare any relevant financial or other links to public office holders in order to ensure that he or she is protected from any potential conflict of interest.
- 3.5 We will use reasonable endeavours to ensure the truth and accuracy of any statements made or information provided to any third party in order to never knowingly make false or misleading claims or misrepresent the views of others.

## **4. Confidentiality**

- 4.1 We will always try to maintain commercial confidentiality, and also protect all personal information received in the course of providing business services.
- 4.2 We shall take reasonable endeavours to safeguard the confidences of all members and past members and shall not disclose these confidences to their disadvantage or prejudice unless the member has released such information for public use or has given permission for disclosure.

## **5. Discriminatory Conduct**

- 5.1 We will strive to take reasonable care that all professional duties are conducted without causing offence on the grounds of gender, race, religion, disability or any other form of discrimination or unacceptable reference.